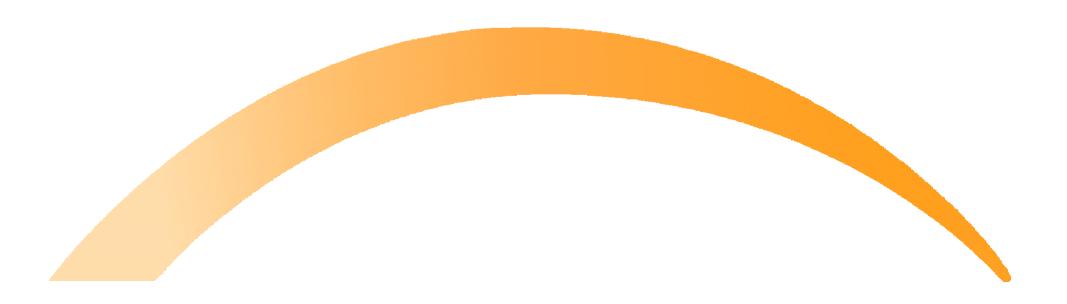


# 2003 interim results

11 August 2003





#### **Important notice**

This presentation is directed at and should be distributed only to the persons of the kind specified in the exemptions contained in articles 19 and 49 of the Financial Services and Markets Act 2000 (Financial Promotion) Order 2001. Any person in receipt of this document who does not fall within the exemptions referred to above should return this document to Stephen Purse at Management Consulting Group PLC ("MCG") immediately and take no other action.



- Introduction
- The market
- 2003 half year key points
- Profit and loss account
- Balance sheet
- Issues
- Outlook
- Appendix The Proudfoot and Parson businesses



# **Proudfoot Consulting – representative clients**





# **Parson Consulting – representative clients**





- Introduction
- The market
- 2003 half year key points
- Profit and loss account
- Balance sheet
- Issues
- Outlook

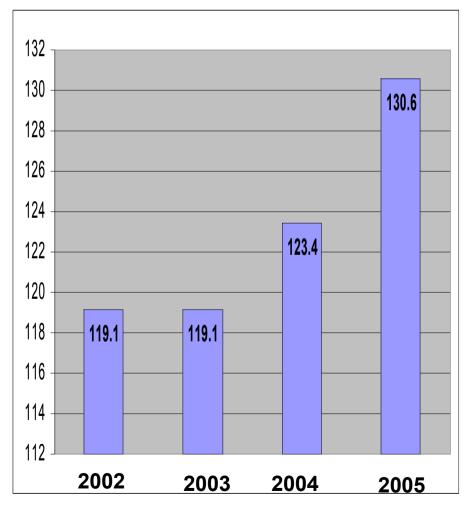


#### H1 2003 – the market

- Consulting market place flat in 2003, returning to growth in 2004
- North America small growth in 2003, Europe small decline
- Generally, only the public sector increased spending, rest declined
- Other consulting firms reporting weak results
- Sterling remains strong



#### **Consulting market place (US\$bn)**



- Flat in 2003
- 4% growth in 2004
- 6% growth in 2005

Source: Kennedy Information



#### Sluggishness...

- Slumping economies
  - US driven since 2000
- Few big ideas
- Over-capacity in IT
- Accounting scandals in the US

#### Offset by...

- IT point solutions
- Government spending



- Introduction
- The market
- 2003 half year key points
- Profit and loss account
- Balance sheet
- Issues
- Outlook



# H1 2003 – Proudfoot

- Opening order book was at a low level
- New work won was satisfactory for Q1
- Rate of new work slowed in Q2 following Iraq war uncertain market, slow decision making
- Overall rate of input has been sufficient to grow the order book by 40%
- Input 36% higher than preceding six months
- Current prospects list is very strong, although majority of related revenue will be in 2004



#### H1 2003 – Parson

- Revenue stabilised in autumn 2002, remained stable for first five months of H1
- Growth began to come through in June
- Sarbanes-Oxley opportunities remain strong, full implementation of it delayed but this extends sales window
- Proudfoot project on Parson largely complete, major change to sales process – starting to deliver benefits
- New management team in place
- Monthly loss halved during period to £0.4 million



- Introduction
- The market
- 2003 half year key points
- Profit and loss account
- Balance sheet
- Issues
- Outlook



#### **Profit and loss account**

		Half		Year
	2003	2002		2002
	£m	£m	Change	£m
Turnover				
Proudfoot	33.8	53.3	-37%	93.2
Parson	9.5	2.4		14.1
	43.3	55.7	-22%	107.3
Cost of sales	(22.3)	(27.5)		(53.7)
Gross profit	21.0	28.2	-26%	53.6
Selling costs	(14.5)	(14.5)	0%	(29.2)
Administrative expenses	(7.5)	(8.5)	-12%	(16.8)
Goodwill	(2.0)	(1.1)	82%	(3.1)
Operating profit/(loss)				
Before goodwill	(1.0)	5.2		7.6
After goodwill	(3.0)	4.1		4.5
Interest (net)	0.2	-		0.4
Profit before tax	(2.8)	4.1		4.9
Тах	(0.7)	(0.4)		(0.6)
Profit/(loss) profit after tax	(3.5)	3.7		4.3
Gross profit margin	48%	51%		50%
Selling costs to turnover	33%	<b>26%</b>		27%
Headline EPS	(0.8)	3.6		4.7



#### **Geographical analysis: turnover**

	Half		Year	
	2003	2002		2002
	£m	£m	Change	£m
Proudfoot Consulting				
North America	17.4	29.1	-40%	52.1
Europe	12.1	21.3	-43%	34.6
Africa	2.1	1.7	24%	2.2
Asia Pacific	2.2	1.2	83%	4.3
	33.8	53.3	-37%	93.2
Parson Consulting	9.5	2.4		14.1
	43.3	55.7	-22%	107.3



#### Geographical analysis: operating profit

		H1 2003 H1 200		H1 2002		
	Operating				Operating	
	result	Goodwill	Depn	EBITDA	result	EBITDA
	£m	£m	£m	£m	£m	£m
Proudfoot Consultir	ng					
North America	3.2	-	0.3	3.5	4.8	5.1
Europe	(2.1)	1.1	0.2	(0.8)	(0.1)	0.9
Africa	-	-	-	-	-	-
Asia Pacific	0.1	-	-	0.1	(0.3)	(0.3)
	1.2	1.1	0.5	2.8	4.4	5.7
Parson Consulting	(4.2)	0.9	0.2	(3.1)	(0.3)	(0.1)
Total	(3.0)	2.0	0.7	(0.3)	4.1	5.6



#### **Results commentary**

- Revenue slightly ahead of July trading update
- Weakness of dollar compared to H1 02 reduced reported revenue by estimated £3 million
- Order book at start of year and slow intake in Q2 had adverse impact on revenue
- Gross margin maintained through flexing of staffing levels
- 'Self–correcting' bonus schemes also cushion impact
- Costs controlled tightly



- Introduction
- The market
- 2003 half year key points
- Profit and loss account
- Balance sheet
- Issues
- Outlook



Balance sheet		
Balance encot	30-Jun	31-Dec
	2003	2002
Fixed assets	£m	£m
Intangible assets	73.4	73.6
Tangible assets	1.9	2.4
Investments	1.0	1.0
	76.3	77.0
Current assets		
Debtors	9.8	8.3
Cash and cash equivalents (net)	9.5	21.9
	19.3	30.2
Creditors due within one year	(22.8)	(25.3)
Creditors due after one year	(3.9)	(4.9)
Provisions for liabilities & charges	(2.7)	(2.7)
Retirement benefits liability	(18.5)	(17.3)
Net assets	47.7	57.0



#### **Commentary on balance sheet**

- Cash reflects deferred consideration of £5 million
- Pension liability fully reflected on balance sheet actuarial assumptions more conservative at 30 June 2003



- Introduction
- The market
- 2003 half year key points
- Profit and loss account
- Balance sheet
- Issues
- Outlook



#### **Issues addressed in first half 2003**



- Maintained marketing and sales costs for future growth
- Strengthened sales management
- Close monitoring of market requirements



- Management restructured and strengthened
- Capitalised on Sarbanes-Oxley
- Continued to increase prices
- Close management of sales
- Sales effectiveness installation by Proudfoot complete
- Held training courses
- Improved management information



- Continued cross referral and joint project programme between Parson and Proudfoot
- Continued to build order book for H2 2003



#### **Issues to be addressed in second half 2003**



- Continue to strengthen middle management
- Convert strong pipeline into engagements



- Continue to increase prices and engagement size
- Continue to closely manage sales
- Reap benefits of Proudfoot sales effectiveness project



- Continue cross referral and joint project programme between Parson and Proudfoot
- Build order book for 2004



- Introduction
- The market
- 2003 half year key points
- Profit and loss account
- Balance sheet
- Issues
- Outlook



#### **Outlook for 2003**

- Strong pipeline
- Decision making remains slow
- Economic conditions improving, but slowly and cautiously
- H2 2003 starts with significantly higher order book than H1
- Trend in Parson is improving
- Expect H2 2003 to show significant progress compared to H1



#### Appendix

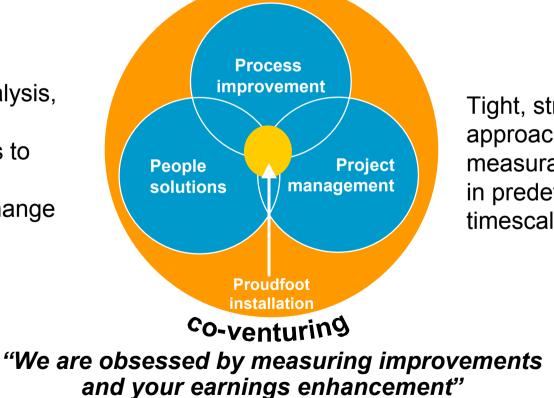
• The Proudfoot and Parson businesses



#### **Proudfoot Consulting—core service**

The enhancement and design of processes to increase sales and reduce costs, overheads and capital expenditure

Behavioural analysis, training and communications to enhance skills and embrace change



Tight, structured approach with measurable payback in predetermined timescales



#### **Proudfoot Consulting's no net cash promise**

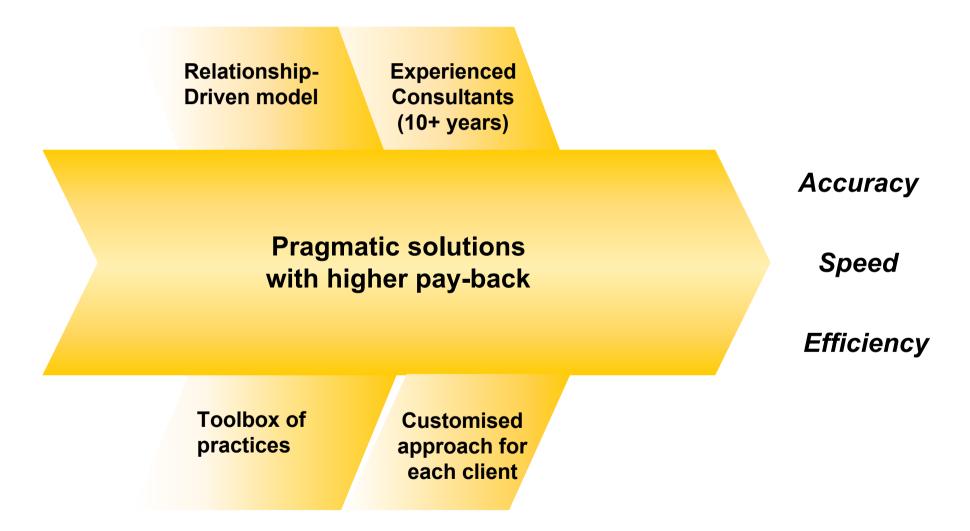
#### "Your annualised earnings enhancement will exceed our fee"



#### "Can you afford not to discuss your issues with us?"



#### **Parson Consulting client service**





# **Parson Consulting – core services**

Program / Project management				
Accounting Operations	Governance/Stewardship	Strategic Finance		
Focus areas: • Financial processes: • Order to Cash • Purchase to Pay • General Accounting • Fixed Assets • Recruit to Retire • Closing optimisation • Shared services • Treasury operations • Working Capital Improvements Ber	<ul> <li>Focus areas:</li> <li>Sarbanes-Oxley Compliance</li> <li>Policy &amp; procedure development</li> <li>Internal controls design/ implementation and remediation</li> <li>Statutory reporting</li> <li>Industry related regulatory requirements</li> </ul>	<ul> <li>Focus areas:</li> <li>Enterprise Performance Management</li> <li>Planning and budgeting</li> <li>Performance Metrics/ Scorecards</li> <li>Management reporting</li> <li>Activity Based Management</li> <li>Profitability analysis</li> <li>Post merger integration</li> </ul>		
Business Process Improvement				
Business Intelligence / Data Warehousing / ERP				
Organisatio	nal Development / Change Ma	anagement		